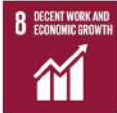






















Materiality Assessment 2023				Strategy			Built For
No	ESG Categories (Sustainable Goals)	Description	Strategy Development Goals by UN	FOCUS Areas we want to prioritize.	IMPROVE Areas where we have done, but know we can do better	MAINTAIN Areas where we already have excellent programs, processes and mitigation efforts	BUSINESS PEOPLE ENVIROMENT
1	<b>Economy Sustainability</b>	Revenue and Profit growth  New business initiatives and Prudent Capital Management					BUSINESS
2	<b>Service Quality</b>	Enhancing digitalisation capabilities to ensure long-term business sustainability  Continue to enhance the customer satisfaction level with improved service and quality products					BUSINESS
3	<b>Corporate Governance</b>	Uphold strong corporate governance, robust risk management, as well as timely and transparent communications with stakeholders					BUSINESS
4	<b>Cyber Security &amp; Data Privacy</b>	Uphold cybersecurity and data protection practices through IT infrastructure					BUSINESS

5	<b>Technology Innovation</b>	<p>Keeping up with changes in technology and Intellectual environment towards improving processes and work flow</p>					<b>BUSINESS</b>
6	<b>Supplier Chain Management</b>	<p>Drive responsible business practices across the Supply chain</p> <p>Supplier engagement is an ongoing function and subject to yearly evaluation and review</p>					<b>BUSINESS</b>
7	<b>Employee Health &amp; Wellbeing</b>	<p>To improve and to address for employee's job security, financial security, health support, protection and work life balance</p> <p>Steps can be taken to prevent problems happening in the first place. Oftentimes, that means keeping up with scientifically-proven, simple, health-preserving basics</p>	 				<b>PEOPLE</b>

8	<b>Diversity and inclusion at workplace</b>	Continuing the empowering people by respecting and appreciating what makes them different, in terms of age, gender, ethnicity, religion, disability,  Equal Opportunity	  				PEOPLE
9	<b>Community Development &amp; Engagement</b>	Doing our part as responsible citizens, by providing Quality products and services, with useful community programs					PEOPLE
10	<b>Energy Conservation &amp; Waste Management</b>	Reduce water and energy usage and reduce costs, protecting the environment.  Regular collection and disposal or recycling of different types of waste materials.  Educate consumers and to promote responsible waste management.					ENVIROMENT